

Privacy Policy

inPools (hereafter referred to as "we", "us", or "our") operates the website <https://www.inpools.ca> (hereafter referred to as the "Site"). This page details our policies regarding the collection, use, and disclosure of personal information we receive from users of the Site. By using the Site, you agree to the collection and use of information in line with this policy. inPools is dedicated to protecting your privacy.

Information Collection and Use

While using our Site, we may request certain personally identifiable information to contact or identify you. This information may include, but is not limited to, your name, address, postal code, email address, and phone number ("Personal Information"). Additionally, we collect non-personally identifiable information automatically through registration and other web forms. This may include details such as your IP address, browser type, operating system, referring domain, and general demographic data. We use this non-personally identifiable information to help diagnose server issues and manage our website; on an aggregated basis, it may be shared with business partners. Information provided on the inPools contact form, newsletter subscriptions, or other forms may include personally identifiable information (such as name, address, email, and phone number). We use this information to process inquiries, orders and communicate order-related updates. Newsletter subscribers may opt out at any time. inPools will not sell or disclose your personally identifiable data to any third parties who are not affiliates of inPools.

Log Data

As with many websites, we gather information that your browser sends whenever you visit the Site ("Log Data"). This Log Data may include your computer's IP address, browser type and version, the pages you visit on our Site, the time and date of your visit, time spent on each page, and other statistical data.

We may use third-party services like Google Analytics to collect, monitor, and analyze this Log Data. These third-party services are restricted from copying or accessing Personal Information and cannot contact you using the data gathered from our Site.

Communications

Your Personal Information may be used to contact you regarding orders, quotes, or other inquiries made on the Site. In compliance with Canada's Anti-Spam Legislation (CASL), we will not send newsletters, marketing content, or promotional materials without your explicit consent.

Cookies

Cookies are small files with a limited amount of data, which may include an anonymous unique identifier. These cookies are sent from a website and stored on your computer's hard drive. The Site uses cookies to collect information. You may instruct your browser to refuse cookies or notify you when a cookie is being sent. However, if you disable cookies, some features of our Site (such as account login, add-to-cart functionality, and online checkout) may be limited.

Security

The security of your Personal Information is paramount to us. While no transmission method over the Internet or electronic storage method is entirely secure, we use commercially acceptable practices to protect your Personal Information, including SSL (Secure Sockets Layer) encryption. All connections to the Site are forced through an encrypted layer to enhance security.

Changes to This Privacy Policy

This Privacy Policy is effective as of January 1st, 2024 and will remain in force until any future updates are made. Any changes to this policy will be effective immediately upon posting on this page.

We reserve the right to modify our Privacy Policy at any time. Please review this policy periodically. Your continued use of the Site after any updates are posted will indicate your acknowledgment of the changes and your agreement to follow the revised policy.

Children

inPools does not knowingly collect information from children under the age of 18. If a child provides us with personally identifiable information, a parent or guardian may notify us to delete this information from our records.

Contact

If you have questions about this Privacy Policy, please reach out to us at info@inpools.ca.